

Terms and Conditions:

### **Arrival Time**

For **Group Event** bookings, please **arrive 45 minutes** before your booked time.  
For Arrive & Drive bookings, please **arrive 20 minutes** before your booked time.

If you are late for your allocated time, we cannot guarantee your event will go ahead.  
**Please allow yourself enough time to complete the booking.** Group Event bookings can last up to 3 hours depending on Event booked. Arrive & Drive bookings can last up to 1 to 2 hours depending on amount of sessions booked.

### **Equipment provided**

Safety racing suite and helmet will be provided.

### **Be Race Ready**

We recommend you wear a **Racing Balaclava** and pair of **Gloves** to enhance your Racing Experience. We have Grip Gloves or Thermal Gloves available depending on weather conditions. These items can be purchased on our website or onsite. Please wear suitable trainers or flat shoes. Long hair must be tied up. You are welcome to wear your own racing equipment. Helmets must be full faced.

### **Pre purchased Racing Balaclavas and Gloves**

Can be collected at reception. Please bring your **ADDON TICKET** or **RECEIPT** with you to reception on the day of your activity via print or screen. We can only verify your add-ons with these details.

### **Weather**

GYG Karting Ltd is an outdoor circuit and is open in all weathers. You will be provided with dry or wet suit depending on weather conditions. We advise you to bring spare clothing during wet conditions. Hot showers are available onsite.

### **Ticket and Receipt**

Please bring your **TICKET** or **RECEIPT** with you to reception on the day of your activity via print or screen. We can only verify your booking with these details.

### **Gift Experience Voucher**

**TO ACTIVATE** your **VOUCHER** and book in your **EXPERIENCE** please call: 01490 420 770 for availability. Please quote your **BOOKING ID** stated on your **VOUCHER**. Gift Experience vouchers bought directly from GYG Karting expire with in 6 months of purchase date. Vouchers can not be used after that date, unless you purchase an extension from GYG Karting. Extensions are valid for 3 months from expiry date and cost £10.00 per voucher. Vouchers are nonrefundable. Vouchers cannot be used in conjunction with any special promotions or discount codes.

### **Catering**

Full payment or balance payment for catering must be made prior to the activity. Payments are not refundable. All catering must be consumed on the premises. Due to Food Hygiene Laws food can't be taken off site or offered as a takeout option.

### **Deposit Payments**

A deposit payments is required to confirm your date, time and booking. Deposit payments are not refundable.

**Payments and Balance Payments**

Full payment or balance payment must be made prior to the activity.

**Unforeseen Circumstances**

Due to circumstances beyond our control we may need to contact you regarding your booking to amend your date or time. A refund will be offered.

**Customer Unforeseen Circumstances**

Due to circumstances beyond your control if you require to amend your booking date, we require 7 day's notice. The payment is nonrefundable. You are required to rebook a date within 6 months of the cancellation date.

**Customer Cancellations**

No cancellations permitted once booking is confirmed. No refund will be given once payment has been processed.

**No Show**

If you fail to attend you're booked time or activity. Full payment is still required. GYG Karting Ltd will not refund or reschedule your booking.